



Charleston Aqua Park

Summer Camp - Code of Conduct

Hello and welcome to our summer camp program at Charleston Aqua Park on Johns Island.

We promise a summer packed with fun and excitement! Campers will enjoy activities like paddle boarding, wakeboarding, boogie boarding, exploring the aqua park, and tackling our on-water ropes course. There will also be plenty of on-land games and group activities to keep everyone engaged. For those enrolled in our week-long camp, we've added a special treat: an educational lecture on South Carolina's native snakes, presented by our expert nature instructor, Sheila Gregory.

We want every camper to have an amazing experience with us. To ensure a positive and safe environment, we have a strict zero-tolerance policy for violence, bullying, and disrespectful behavior. Please review the following Code of Conduct carefully and return a signed copy via email before your summer camp begins.

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Camper Code of Conduct

Be Kind

- Always use kind and respectful words with fellow campers and camp counselors.
 - Bullying, cursing, or making inappropriate jokes that may hurt others is not allowed.
 - Profane language (e.g., "F" or "S" words) is strictly prohibited.
- Be inclusive—treat everyone equally, regardless of age, race, color, religion, gender, or abilities.
- We reserve the right to ask you to take a short break if you continue to disturb your group after receiving a verbal warning about your unkind behavior.

Be Responsible

- Prepare for your camp day by bringing close-toed shoes, a hat, your swimsuit, and a towel. While changing cabins are available, we encourage you to arrive wearing your swimsuit in the morning. Life jackets in various sizes are provided at the lake.
- Stay hydrated! We provide free water throughout the day, but we encourage you to bring your own water bottle. Apply sunscreen before arriving.
- It is **MANDATORY** to inform us of any medications you need during the day. Please also notify us if you are off your medication during summer break.
- It is **MANDATORY** to let us know about any allergies or dietary restrictions. We take camper health very seriously and provide safe lunches and snacks.
- If you are not a proficient swimmer, inform us immediately. Our summer camp program is only suitable for proficient swimmers due to the lake's depth.
- If you get hurt while on land or in the water, notify a lifeguard or camp counselor, and we will assist you. We have a first aid kit on-site and will notify your parents if necessary.
- Do not lie about your age. Our camp is for children aged 6–14. Younger children may struggle without their parents and may not have the required swimming proficiency.
- Don't hesitate to ask camp counselors for help if needed, especially if someone treats you unkindly.

Be Respectful

- **Respect your fellow campers:**
 - Remember that not everyone is equally comfortable in the water:
NEVER push anyone in or under the water.
- **Respect your camp counselors and our staff members:**
 - Only enter the water with permission and stay with the group until your activity begins.
 - **ALWAYS wear your life jacket** while in the water, even in our shallow beach area.
 - Listen to lifeguards—if you hear a whistle, follow their instructions immediately.



- Wait your turn (e.g. during the snake presentation, on an aqua park or ropes obstacle, or on our wakeboard cable).
- Follow all instructions given by camp counselors.
- **Take responsibility for cleaning up after yourself:**
 - After lunch, dispose of trash in the designated bins.
 - Return your life jacket to the rack after water activities.
 - Help the team clean up any supplies used during activities.
 - Check for your belongings before leaving. Lost items can be found in the lost and found bin.

Do Not Be Violent

- **Refrain from any form of physical violence, including hitting, kicking, or punching.**
- **Be a team player and DO NOT play rough games on the aqua park or ropes course.**

The following behaviors are strictly prohibited and will result in immediate dismissal without a refund:

- *Physical fighting or attempting to fight, including hitting, biting, kicking, or otherwise injuring or attempting to injure a camper or staff.*
- *Using harsh language directed at or about others, including but not limited to threats, bullying, or harassment.*
- *Continuously disruptive or disrespectful behavior.*
- *Stealing from other campers, staff or guests at Charleston Aqua Park.*
- *Engaging in excessively unsafe behavior or any actions that endanger the safety of others.*
- *Possession or use of drugs, controlled substances (including unreported prescription medication), alcohol, tobacco, weapons (including pocket knives), or dangerous materials.*



Caregiver Code of Conduct

Be Supportive

- Complete all required documents (e.g., waiver, camper questionnaire) accurately and honestly.
- Inform us of any special concerns regarding your camper so we can provide the best possible care.
- Review the Code of Conduct with your child(ren) before signing it.
- Arrive on time for check-in (8:30 am) and check-out (3:30 pm). If you are picking up children other than your own, please notify us via email at hello@charlestonaquapark.com or inform the camp counselors in the morning.
- Treat staff, campers, other caregivers, and camp administrators with respect. Refrain from using harsh language, harassment, or bullying. We are happy to resolve any issues cooperatively and politely.

Be Reachable

- Ensure the phone number and email you provide are accurate. You will receive camp updates via email and may be contacted by phone if necessary (e.g., if your child is unwell and needs to be picked up).

Cancellation Policy

- *We do not provide refunds if you cancel within the last 24 hours before camp starts..*
- *We do not provide refunds if we decide to dismiss you from camp due to inappropriate behavior.*
- *We do not provide refunds if you decide to skip a day or do not attend for your own choosing.*
- *We provide refunds if we have to cancel due to inclement weather conditions. In this case, it may be a full refund or partial refund depending on how long the closure lasts. You will be notified in advance via email or phone call.*

My camper and I HAVE READ and AGREE to follow the Code of Conduct:

Charleston, date: _____

(Provide your parent name + signature AND children's name(s))



Camper Questionnaire

Camper's first and last name: _____

If you are signing up siblings, please complete a separate questionnaire for every child.

Birthday: _____

Please circle your answers to the following and add comments as needed:

Swimming proficiency

- 1) Is your child a proficient swimmer? YES / NO

Note: Your child has to be able to swim at least 30 feet in deep water WITHOUT a flotation device (e.g. life jacket).

Medication

- 2) Does your child have any known conditions that might impact their ability to participate in camp activities (e.g., epilepsy, seizures)? YES / NO

If yes, please describe: _____

- 3) Does your child take medication? YES / NO

If yes, what is it, and will they need to take it during camp?

- 4) Is your child off their medication during summer break? YES / NO

If yes, what symptoms can be expected as side effects of weaning off?

Allergies

- 5) Does your child have any known allergies (e.g., food, materials like latex, insect bites)? YES / NO

If yes, please describe: _____
